

The IMPACT Awards are designed to promote, recognize and reward excellence in contributions made to the Fulton Schools and the university, through innovative projects, mentoring, accomplishments in performance, personal achievements, advances in customer service, teamwork and exemplary leadership.

Use this worksheet to prepare your nomination and then [submit it online](http://intheloop.engineering.asu.edu/awards) at intheloop.engineering.asu.edu/awards.

Customer Service Nomination

Increasing productivity within Fulton Engineering and ASU by providing excellent customer service and implementing creative problem-solving.

- 1) Nominee *

- 2) What value-added service did your nominee provide? How does this support the schools and university's mission, vision, goals and priorities? *

- 3) Rate the measurement of impact to the customer. *
 - Average
 - Above Average
 - Excellent
 - Outstanding

- 4) Describe any roadblocks/obstacles your nominee had to remove/overcome to provide service?
*

- 5) Did this accomplishment impact: *
 - School/Unit
 - Fulton
 - University